

September 20, 2004

## **IMPORTANT NOTICE**

Dear Provider:

As a public agency, Santa Barbara Regional Health Authority (SBRHA) continually considers cost containment measures and efficiencies in every aspect of operations, while ensuring the highest quality of care. Our goal is to continue to provide access to local care for members, and to maximize payment to our health care providers.

With that in mind, we have decided to re-evaluate the current proposed program for a single source supplier of diabetic supplies. **The transition to TrueTrack and the Good Neighbor Pharmacies network has been suspended.** During this re-evaluation period, all diabetic members may continue to receive their current brand of diabetic supplies from any contracted provider. In the future, we may submit a new Request for Proposal to all interested providers.

We apologize for any inconvenience or interruption this change may have caused, but we look forward to working together to enhance the scope of health care and diabetic services.

Should you have any questions, please contact your Provider Services Representative for north county Suzzi Tyler at ext. 114, south county Marina Gordon at ext. 240, central county Faith Reeves at ext. 233, or our Clinical Pharmacist, Randy Seifert, PharmD at ext. 220.

Sincerely,

Santa Barbara Regional Health Authority