



Websites for Cultural & Linguistic Resources

<http://erc.msh.org>

The Provider's Guide to Quality and Culture. Information on health care problems of different ethnic groups, and information on becoming culturally competent in health care. Good tools for providers on communication, including how to use an interpreter.

www.medlineplus.org

MedlinePlus (A service of the US National Library of Medicine and Nat. institutes of Health) Written information and audio tutorials on many health topics in English and Spanish. Easy-to-read materials and topics in multiple languages.

<http://www.hsph.harvard.edu/healthliteracy/resources/glossaries/index.html>

Harvard School of Public Health – An asthma glossary guide called Asthma: Key Words in Plain Language that can be used by provider or patient to explain terms.

www.npsf.org/askme3/

National Patient Safety Foundation - Information to improve doctor-patient communication with three simple questions.

www.healthliteracy.com

Health Literacy Consulting - Articles and podcasts on improving health communication from experts in the field of health literacy.

www.amafoundation.org/go/healthliteracy

American Medical Association (AMA) Foundation

Health Literacy Kit with materials for provider education and training.

www.omhrc.gov/clas

National Standards for Culturally and Linguistically Appropriate Services in Health Care (CLAS) A guide to requirements and implementation of standards.

www.cencalhealth.org

CenCal Health – Cultural and Linguistic Resources and information on health plan interpreter services is listed under the section “For Providers.”

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