

# Need an Interpreter?



1. Dial 1.800.CALL CLI (1.800.225.5254)
2. When the operator answers, tell them:
  - a. Your customer code is: **48CEN**
  - b. You are calling from: **CenCal Health**
  - c. The language that you need
  - d. Your PIN **or** NPI, PT's L Name, Client ID# **or** Member ID#, & your Phone #
  - e. Please let the operator know if you would like to connect to multiple parties (call a patient at home for example).
3. The operator will connect you with an interpreter promptly.

24 hours a day 7 days a week

