



CenCalHEALTH™
The Regional Health Authority



CenCal Health Provider Workshops

**Want to know more about our programs? New to billing CenCal Health?
Ready for an advanced billing course?**

Join us for lunch and training on the basics!

Get to know us and our programs: San Luis Obispo Health Initiative (SLOHI), Santa Barbara Health Initiative (SBHI), Prenatal Plus 2 (PP2), In-Home Supportive Services (IHSS), Healthy Families (HF), Healthy Kids (HK). Gain knowledge on eligibility verification, authorizations, and more!

A website demonstration will be held to review: electronic referrals (eRAFs), electronic Authorizations (eTARs), batch eligibility, claims submission, and becoming comfortable navigating our website!

We will be offering a session specific to claims and billing. If you are a new to billing CenCal Health or would like an advanced course, this workshop is perfect for you. Our Claims Department staff will be on-hand to offer tips and suggestions on submitting a clean claim every time!

Workshop RSVP

Please fill out the form below, select which workshop and sessions you would like to attend and fax to (805) 595-1492 by 5pm Friday May 8, 2009

Please mark the session, location and time/date below that you would like to attend

Provider Office _____ Phone _____
Provider name required

Guest 1: _____ Position/Title _____

Guest 2: _____ Position/Title _____

Guest 3: _____ Position/Title _____

May 13, 2009 Basic Training in Santa Maria

Santa Maria Inn - 801 S. Broadway

Basic Training- both sessions

OR

Basic Training- 8:30am - 12:30pm (breakfast provided)

Basic Claims/Billing 1:30pm - 3:30pm (snack provided)

May 14, 2009 Advanced Training in Santa Maria

Santa Maria Inn - 801 S. Broadway

Advanced Training on Claims/Billing only

12:30pm – 4:00pm (lunch provided)

May 20, 2009 Basic Training in Goleta

CenCal Health – 110 Castilian Drive

Basic Training- both sessions

OR

Basic Training- 8:30am - 12:30pm (breakfast provided)

Basic Claims/Billing 1:30pm - 3:30pm (snack provided)

May 21, 2009 Advanced Training in Goleta

CenCal Health – 110 Castilian Drive

Advanced Training on Claims/Billing only

12:30pm – 4:00pm (lunch provided)

May 27, 2009 Basic Training in San Luis Obispo

Madonna Inn - 100 Madonna Road

Basic Training- both sessions

OR

Basic Training- 8:30am - 12:30pm (breakfast provided)

Basic Claims/Billing 1:30pm - 3:30pm (snack provided)

May 28, 2009 Advanced Training in San Luis Obispo

Madonna Inn - 100 Madonna Road

Advanced Training on Claims/Billing only

12:30pm – 4:00pm (lunch provided)

We look forward to seeing you there! If you have any questions, please call (805) 543-4099



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Will you be attending one of our upcoming Provider Workshops in May? If so, please take a few minutes to answer and fax back the questions below **prior to April 30th**. This will better assist us in providing you with exactly the help you need.
Thank You, The Claims Department

To: CenCal HEALTH, Claims Department

FAX #: (805) 685-9665

From/Provider Office: _____ **Contact Person:** _____

What denials does your office tend to have the most problems with getting reimbursed?

What information would benefit you the most during this workshop? _____

Can we provide you with any handouts that will better assist you and your office? _____

Other: _____
