



## Changing the Face of Healthcare



### DME, Hearing Aid, Orthotic & Prosthetic Workshop

*Please join us for lunch and training on the basics!*

Please sign up now to learn about our transition into San Luis Obispo County and what it means for your office. Get to know us and our programs: Santa Barbara Health Initiative (SBHI), San Luis Obispo Health Initiative (SLOHI), Healthy Families (HFP), Healthy Kids (HK), Prenatal Plus 2 (PP2), and In-Home Supportive Services (IHSS). Gain important knowledge on eligibility verification, authorizations, and more!

Website demonstrations will be held to review eligibility, electronic Authorizations (eTARs), and claims submission to get you comfortable navigating our new website! In addition, our Claims Department staff will be available to offer tips and suggestions on submitting a clean claim every time!

#### Workshop RSVP

**Two sessions will be offered for your convenience!**

Please fill out the form below, select which workshop you would like to attend, and fax it to (805) 685-9828 by 5:00 p.m., Friday, February 8, 2008.

**Santa Barbara Workshop**

**Thursday, February 14, 2008 ~ 12:00 – 4:00 p.m.**  
CenCal Health, Auditorium (upstairs)  
110 Castilian Drive, Goleta

**San Luis Obispo Workshop**

**Wednesday, February 20, 2008 ~ 12:00 – 4:00 p.m.**  
Madonna Inn, "Gay 90s" Room  
100 Madonna Road, San Luis Obispo

Provider Office \_\_\_\_\_ Phone \_\_\_\_\_  
(required)

Provider Type:  Durable Medical Equipment  
 Hearing Aids

Medical Supplies  
 Orthotics & Prosthetics

Guest 1: \_\_\_\_\_ Position/Title \_\_\_\_\_

Guest 2: \_\_\_\_\_ Position/Title \_\_\_\_\_

Guest 3: \_\_\_\_\_ Position/Title \_\_\_\_\_

Guest 4: \_\_\_\_\_ Position/Title \_\_\_\_\_

*We look forward to seeing you there! If you have any questions, please call (800) 421-2560, extension 1674, to speak with Jennifer Fraser, your Provider Services Representative.*