



## Attention Primary Care Providers

To increase availability for members being seen on a walk-in or appointment basis after routine business hours, CenCal Health rewards PCPs for visits after hours within the PCP Incentive Program for Santa Barbara Health Initiative (SBHI) and San Luis Health Initiative (SLOHI) members. After hours visits are those that take place during evening (after 5:00 PM) or weekend hours (Saturday and/or Sunday).

CenCal Health's goal is to keep members out of the emergency departments and urgent care centers for care that can be appropriately managed by PCPs.

PCPs not offering services beyond normal office hours will still benefit by sending their assigned members to see PCPs who do provide these services, as it will lower emergency room utilization. If you have any questions regarding after hours please call the Provider Services Department at 805.562.1676.

**Please Note: Effective June 5, 2010, the County Health Clinic in Santa Maria will begin a Saturday clinic from 9:00am to 1:00 pm. This walk-in only clinic will be available for urgent appointments, coughs, colds, sore throats, UTIs, sprains, strains and more.**

**Please share this information with your patients and together we can keep members out of the ER! The County Health Clinic in Santa Maria is located at 2115 S. Centerpointe Pkwy, Santa Maria.**