

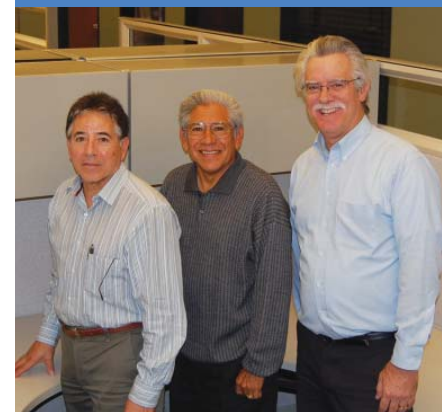
# Technology

## Information Technology (IT)

- IT continued its efforts by ensuring CenCal Health operates on current and the most efficient systems. The IT production systems were upgraded to HP Itanium servers with significant increases in memory, storage, and CPU power. This should visibly improve backend processing and response time for the end-user Oracle screens. The Oracle database was also upgraded to the most recent version of 11g. This offers additional configuration, efficiency, and tuning features to improve performance as well.
- In collaboration with Claims, Provider Services, and Health Services Departments, IT implemented a new institutional pricing methodology based on DRG (Diagnosis Related Groupings). Medicare reimburses in this manner, and we have established a similar reimbursement methodology for several contracted hospitals. Work to date by staff on this project allows for possible expansion of DRG reimbursement to additional contracted hospitals in the future. Data analysts projected that the expenditures would be cost-neutral, and that billing in this manner would ease administrative burden on both the hospitals and health plan staff.
- The Pharmacy 340B program was established for Community Health Centers of Central Coast (CHCCC) in January 2010 for San Luis Obispo assigned members. In October the membership was expanded to include CHCCC members within Santa Barbara County. IT staff worked with the Pharmacy Department, Decision Support, and our Pharmacy Benefit Manager (PBM) MedImpact, to ensure information was submitted to MedImpact in support of the expansion.
- IT contracted with Legacy Consulting Services to establish contracts with new/existing clearinghouses for electronic claim submissions rather than having them submit paper claims to Future Vision. The clearinghouses were attempting to contract with a clause that forces CenCal Health to pay for the claims submitted to them by the clearinghouses. By contracting with Legacy, this ensures that the contracting, as well as the testing and oversight of file submission is performed by Legacy, rather than internal staff.



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