

Information Technology

The IT department's main focus this year was on the expansion to San Luis Obispo County. Including SLO in our operations had many effects. More providers, more claims, more employees, more reports, more web accounts, more disk space, more everything!

- **Upgraded SLO facility**

- An upgraded (bigger) SLO facility was acquired and data communications was relocated and reconfigured to accommodate the move.

- **Expanded the Data Warehouse**

- Many additional data elements now exist in the DW data structures
- Many new workbooks have been created to allow staff easier access to data for analysis

- **Installation of vendor software**

- Paper claims are now being submitted to Future Vision. We receive the images and data from Future Vision electronically and process this information on a daily basis.
- Installation of McKesson InterQual product was completed for the Health Services department.
- Installation of McKesson product Care Enhanced Clinical Management Software (CCMS) is currently underway.

- **PCP Incentives**

- This program was revamped to include SLO County. The funding sources and additional measures were all included in the reworking of the subsystem.



Be sure to visit our website
www.cencalhealth.org



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